

Novel Coronavirus (COVID-19): Resident Update II

Dear Resident:

With the rapidly evolving situation surrounding the 2019 novel coronavirus, we continue to prioritize the health and well-being of our families, loved ones and communities. Please be reminded that, for the most up-to-date information on the preparedness, prevention, and developments of COVID-19, please visit the CDC website at <https://www.cdc.gov/coronavirus/2019-ncov/index.html> or international updates at <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>.

We are continuing to work closely with our property teams and vendors to take extra precautions. Effective immediately, our leasing offices will be staffed, but closed to the public, in order to protect the health and wellbeing of everyone in the community. Amenities, including but not limited to coffee bars, pools, resident clubhouse/lounges, fitness centers, business centers, conference rooms, playgrounds and dog parks, will remain temporarily closed until further notice.

During this time, we request that you continue to follow the CDC guidance by limiting any gatherings on the property or within your apartment home, and not exceed ten (10) persons together at any time in any common areas or public spaces onsite. If you must interact with our team or other residents, we urge you to follow the CDC recommendations of social distancing by maintaining 3 to 6 feet between yourself and another person.

If you have a need of the property team, including but not limited to, apartment home availability, renewing your lease, rental payment, key exchange/move in or move out, please contact us via phone, e-mail or through your resident portal.

We appreciate your understanding and efforts to promote healthy communities for everyone who lives, works and visits the community. We are committed to providing you the highest quality of service, and we will continue to stay informed about the situation to ensure the recommended measures are followed.

Should you have any questions or concerns, please do not hesitate to contact the property management team through your resident portal, by phone or e-mail.

Sincerely,

Your Management Team